



#### **ABOUT ME**

Hello, I'm Sarwat. Born in Bangladesh, raised in Austin, Texas, now living in NYC. I am passionate about traveling and approaching problems with creativity. I love to work with businesses to create organizational structure and reach peak efficiency. Excel in approaching problems with creativity and achieving results.

# CONTACT

New York City, NY

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#### **CAREER HIGHLIGHTS**

- Create 20 unique itineraries spanning across 24 countries on 3 continents
- **Develop and manage** profitable trip budgets and exciting itineraries to serve high-end, luxury-minded clientele
- Prepare, process, and implement all aspects of trips in the guest booking life-cycle - from creation of itineraries to execution of trip operations - to ensure safety, efficiency, customer satisfaction and profitability
- Process all client and vendor invoices and payments
- **Meet** government regulatory requirements (domestic and foreign)
- Maintain accurate data in the CRM database to ensure accuracy of sales, promotions, and operations materials
- Write as well as edit, proof-read, and SEO-optimize blog posts from staff writers and clients on company website
- Recruit new staff and interns by creating job-postings, communicating, vetting, interviewing, and offering prospective candidates
- Pitch and present to various VC firms and angel investors to raise six-figures in Series A funding
- Manage the creation, facilitation, and marketing of new products on Facebook, Instagram, and Google Ads
- Oversee all day-to-day activities for the company
- Serve as acting-CEO in her absence
- Network, create. and maintain strong relationships with partners and vendors worldwide
- Leverage personal relationships to bring in clients upwards of \$45,000
- Self organize and self fund all aspects of long term travel for research and personal development
- Identify opportunities for new investments abroad
- Develop relationships with individuals in the tourism industry such as local travel outfits, professionals in travel sector, tour guides for future partnerships
- **Discover and handle** side projects while traveling full-time in order to raise funds, such as editing Spanish menus into English, tutoring kids in English, and serving as Events Coordinator at hostels

### **EXPERTISE & SKILLS**

Project Management	
Startup/Entrepreneurship	
SEO Optimization	
Copy Writing	
Financial Planning	$\bullet$ $\bullet$ $\bullet$ $\bullet$
Social Media Marketing	$\bullet \bullet \bullet \bullet \bullet$
Recruiting	
Bengali	
Hindi	
Spanish	

### TECHNOLOGICAL PROFICIENCY

Microsoft Office	
Google Suite	
Adobe Photoshop	• • • • •
Canva	• • • • •
Hootsuite	
MailChimp	
Slack	
Python	
JavaScript	
UI/UX (User Experience)	
CRMS: Asana, Trello,	
Streak	

# **WORK EXPERIENCE**

2016 -	Director of Operations @ Work.Life.Travel Inc.
2019	

- 2014 Travel Sebatical @ Backpacked through Europe & Central /
- 2016 South America
- 2013 Front of House Manager @ The Claypit Fine Dining 2014

# **EDUCATION**

2013 International Business - Finance & Management @ Northeastern University

Honor's Program & Dean's List VP of Fundraising in Marketing Association and International Business Club