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Summary

Experienced Human Rights Consultant with a demonstrated skills in Training, Coaching, Strategic Analysis Assessment for project completion, Healthcare and Marketing. Strong humanitarian services professional with a military history and passion for building sustainable communities threv partnership and community advocacy for human rights.

Experience



Home Health Aide

FreedomCare

Jan 2020 - Present (2 years 9 months +)

Land and Business preservation assistant

35th street Business Association

Aug 2013 - Mar 2018 (4 years 8 months)

Engaged small business to enhance consumer relations.

-Collaborated with 35th street Better block and revitalization efforts to aid Businesses and Houses of Worship in increasing neighborhood consumer relations in an effort to preserve 35th street business, and gain business tax revenue for the community to avoid Inamemt domin and Gentrification.

Assisted in rallying community members, businesses and community advocates to engage at city Town hall meetings in efforts to preserve businesses in known historic locations

Businesses include

Masjid Willial Salaam

Brothes of Peace Market

Gutz

<https://www.facebook.com/GodzYoungstazInc/>

Loop Executive Trainer

Loop

Jan 2016 - Jul 2016 (7 months)

face to face sales Campaing Hello Fresh

reach daily sales goals

peek prespective New Team Members

Mentor New Recruits form team of 12

Teach sales techniques Coaching

meet sale goals become #1sales team

peek perspective clients, create scripts

Motivator end of day reports sales totals ect.

mentor

 **Lead Generation Executive**

Reliant Staffing Solutions
Jan 2014 - Dec 2015 (2 years)
sales consultant Lexus Nexus
sales generator TripAdvisor

 **Technical Support Specialist**

Concentrix
Jan 2013 - Feb 2014 (1 year 2 months)
Assist IOS consumers resolve technical, device and network malfunctions. Billing Specialist, Corporate Account management specialist

 **Corporate Account Specialist**

Arise Virtual Solutions Inc.
Dec 2011 - Aug 2013 (1 year 9 months)
Assist corporate accounts holders manage products, services, and devices.
Provide device and network technical support nationally and abroad.
Collection and Billing services
Lead in CSAT and in maintaining low call time.

 **Signal Support System Specialist**

US Army
Jan 2006 - Jan 2012 (6 years 1 month)
Signal Support, Administrative Support, duties included but not limited to maintaining mission readiness of all communications equipment. Monitor use of all sensitive equipment. asst. Administrative department with task involving sensitive info.

Combat lifesaver

319th Transportation Co
Jul 2008 - Jun 2011 (3 years)
Administered fluid via IV... install IV. First line emergency care for critically wounded in c ok combat

Pipe Fitter/

Jan 2008 - Apr 2011 (3 years 4 months)
Pip-fitter for Fort Gordon's Gordon Terrence renovation. I prepared and installed copper, pex and PVC pipe along with all fixtures for proper execution of use while keeping a safe working environment // demo and building maintenance of retirement home Washington commons/flip //turn over units,including but not limited to demo, painting, fixing holes in walls, changing outlets, cleaning carpets, servicing appliances. Our team flipped units at a rate 3x faster then others with minimal to no discrepancies

Education

U.S. Army Signal Corps

Universal Signal Support, Communication, General
2006 - 2012
Fort Gordon Signal Corp.

Norfolk Skills Center

HVAC Building Maintenance
2001 - 2002
Building Maintenance and Repair HVAC

Licenses & Certifications



COMBAT LIFESAVER - US Army

Na



Covid-19 contact tracing - John Hopkins University

Na



Social Psychology - Wesleyan University

Na



**Lessons in Epidemic Prevention - HarvardX - An Online Learning Initiative by
Harvard University through edX**

Na



Food Protection - NYC Department of Health and Mental Hygiene

18-15885



Home Health Aid - Selfhelp Community Services

762537



Human Rights Advocate - US Institute of Diplomacy and Human Rights

21097



Certified Customer Service Professional (CCSP) - SkillPath



Diplomatic Protocol and Etiquette - US Institute of Diplomacy and Human Rights

rweouwbfqm

Skills

Social Media • Event Planning • Marketing Strategy • Event Management • Marketing • Social Media
Marketing • Social Networking • Coaching • Public Speaking • Music

Honors & Awards

Army Service Member Commendation Medal - US Army

Jan 2011

Award given to me in recognition of hard work too ensure mission success in Unit 319th transportation Co,

Cert of Appreciation - MSG Gerald E. Day JR. and LTC Todd Warner

for outstanding performance during Quatermaster Liquid Logistics Exercise QLLEX 2009 at Fort Bragg, North Carolina form June 6 2009 -June 18 2009

Your commitment to excellence and untiring efforts was truly instrumental to the success of the 402 Quatermaster Battalion